

Health Literacy Action Team

Live Well Lake County Vision Statement:

Achieving the highest level of health and wellness for all in Lake County.



Health Literacy Action Team

July 6, 2017

8:00 AM – 9:30 AM, Room 2E

Conference Call 847-377-3200 - Access Code: 0150050

Lake County Health Department/Community Health Center

3010 Grand Avenue Waukegan, IL 60085

Statement of Purpose: To provide culturally appropriate health literacy education and improve access to health care in order to prevent disease, increase self-advocacy to services and achieve a healthier Lake County

Health Literacy Action Team

Maureen Cull 414-737-6601
AAHAA (Antioch Area Healthcare Accessibility Alliance)

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Advocate Condell Medical Center

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Lake County Health Department and Community Health Center

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Mano a Mano Family Resource

Jokotade Greenberg 484-620-0298
One Hope United

Michael Smith, Co-Chair
847-530-6167
Rosalind Franklin University Health Clinics

Manny Hernandez, Co-Chair
847-693-8665
Alt. Gale Graves
Waukegan Public Library

Tim Kirschner 224-303-3621
Waukegan School District 60

Discussion Item	Presenter	Action/Result
1. Welcome and Introductions		
2. Old Items		
<ul style="list-style-type: none"> a. Work Groups Reports <ul style="list-style-type: none"> i. Community Health Workers Liaison - Manny Hernandez ii. Understanding Benefits - Lourdes Shanjani iii. Emergency Room – Elvis Munoz iv. Survey -Kavita 	Mike	Informational/ Discussion
3. Networking, News and Reports		
Individual organizations.	Group	Informational/ Discussion
Next Meeting	Location	
August 3 rd , 2017 8:00 am	LCHD/CHC Grand Ave.	

For more information, contact:
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Health Literacy Action Team Minutes/Notes

Thursday, July 7th, 2017

8:00 AM- 9:30 AM, 2E

Members Present:

Michael Smith	Manny Hernandez	Lourdes Shanjani	Kavita Bhat	Edna Pompilus
Ivette Martinez	Stephanie Jimenez	Holly Manprizio	Lisa Azu-Popow	Lizbeth Martinez

Members on Phone:

Tim Kirschner Joko Greenberg

Introductions: Michael Smith led the group to introductions

Work Group Reports

Report from the workgroups were as follow:

- **Community Health Worker's Liaison Workgroup:**
Waukegan Public Library (WPL) reported that the Community Health Workers (CHWs) will be certified soon in the Diabetes Empowerment and Education Program (DEEP). Mano a Mano (MaM) reported that they are creating a STI training to be given sometime in the fall.
- **Understanding Benefits and Re-Enrollment Workgroup.**
This workgroup reported that they met during June and worked on a strategy: to have CHWs from WPL and MaM trained by Rosalind Franklin University Health Clinics (RFUHC).
- **Emergency Room Workgroup.**
Nor Elvis from Condell or Deb from Aetna were present at the meeting to give a report. Edna was at the workgroup meeting and reported that this workgroup also worked on one strategy: obtaining books and having a Condell's doctor give training to CHWs.

HLAT Survey

Kavita Bhat from the Lake County Health Department's (LCHD) Assessment and Planning Department shared the final version of the survey on both English/Spanish. Questions were

reviewed by the entire team and some minor revisions were suggested. After these last revisions are done and Survey Monkey Surveys are created, they will be shared with the entire Action Team at the end of the day on Friday 7/7/2017.

It is the goal of the HLAT to get 1,000 sample population from Waukegan within a two-month time frame -or less. To achieve this goal, each HLAT's organization will need to print, distribute and collect approximately 100 surveys. It was recommended to instruct people administering the survey to offer help to the person being questioned by reading/filling the survey; we hope in this way to overcome the literacy barrier of some of the population.

RFUHC offered the opportunity to partner organizations to come along with them to the different sites the Care Coach visits in the community (food pantries, churches, etc.) Michael will send the Care Coach Schedule.

Kavita will send a survey log to HLAT members for them to record the locations where the surveys are being administered.

Goals

The team decided to continue with the goals as they are for now. Revision might happen in the next couple of months after the results of the survey are in.

Strategies

An Action Plan form has been starter for each workgroup and it'll be send to each of the leaders as they continue working towards selecting evidence-base strategies.

Networking, News and Reports

Waukegan Public Library (WPL): Continue giving weekly health classes at the Library, attendance is a little low but it might be due the normal seasonal summer weather.

Northwest Lake Forest Hospital (NWL FH): Through their Community Health Assessment they identify three areas of focus: A) Reducing barriers to access to specialty and diagnostic care. B) Improving access to vaccines for school age children, and C) general collaboration with local workgroups. NWLFH have a marketing expert that will be able to assist the HLAT developing and disseminating materials.

Hispanic American Community Education and Services (HACES): They are focusing on mental health. The center will start offering counseling services -partnering with UIC student's and legal services, helping with power of attorneys for people facing deportation and domestic violence issues.

Waukegan School District 60 (WSD60): 8 Summer feeding programs going on until the end of July for children ages 8-18. School supply drive going on. Extended Summer Business office hours for registration is Monday – Thursday 7:00am – 5:00 pm.

Mano a Mano (MaM): The organization working on defining next health topics in the community (family planning and STI) for next August. There is a nurse from the LCHD serving as Technical Assistance. MaM continues with the seminars of “Know your Rights” in the community.

One Hope United: Health Services Advisory Committee meeting happening tomorrow at 12:00 pm, everyone working with health and children in the community is welcome. 1500 Sunset Ave, Waukegan IL 60087. Headstart registration is open.

Rosalind Franklin University Health Clinics (RFUHC): Organization working on acquiring and implementing a tele-health (video) program at the Care Coach and when giving lectures at the community. They are in the process of hiring a bilingual PA to enhance the services offered to the community. Three different research projects will start soon A) Senior population, B) Health Determinants, and C) Social Determinants of Health.

Lake County Health Department (LCHD): Rx for Health program continues; the next walk is on 7/15/17 at the Old School Forest Preserve. Everyone is welcomed.

Meeting Adjourned at 9:24 am