Access To Care Plan

Symptoms	Action

GREEN ZONE: GO TO YOUR PRIMARY CARE DOCTOR'S OFFICE

Schedule an appointment for regular and preventive care for:

- Check Ups and Shots, Regular Health Screenings
- Fever, Flu, Sore Throat, Coughs/Colds
- Infection
- Vomiting and Diarrhea
- Injuries such as Sprains and Cuts
- Lingering Pain
- Mild Headache
- Ear Problems

GO TO DOCTOR'S OFFICE

YELLOW ZONE: GO TO IMMEDIATE CARE

- You are unable to reach your doctor
  AND
- You have symptoms similar to those listed under the green zone

GO TO IMMEDIATE CARE CENTER

RED ZONE: GO TO EMERGENCY DEPARTMENT or CALL 911

If you are experiencing SEVERE symptoms that are life threatening.
Symptoms including, but not limited to:

- Severe Chest Pain or Pressure
- Choking
- Severe burns
- Severe stomach pains
- Difficulty breathing
- Serious Head, Neck or Back Injury
- Loss of Limb
- Convulsions or Seizures

GO TO EMERGENCY ROOM

Please call your Primary Care Doctor's Office as soon as possible after an Emergency Room or Immediate Care visit so they can help you schedule a follow up appointment and assist you with any follow up care.

Advocate Health Care
07/17 MC 0669 LGH

Your physician is the one who can best help you manage you or your family's health condition. If you believe you or a family member needs same day care for a medical condition and are unable to reach your doctor, use your Access to Care Plan to help you decide where to go for the best care.

Our office name is: _____

Our office hours are:

Monday _____
Tuesday _____
Wednesday _____
Thursday _____
Friday _____
Saturday _____
Sunday _____

How to contact our office:

Our office phone number: _____

After hours phone number: _____

(If different from our office phone number)

For care of children, call your doctor immediately:

- **If your child is younger than one month** – and has a temperature of 100.4°F or higher.
- **If your child is not acting right** – If your child isn't making eye contact, feels limp or has a strange cry.
- **If your child is having difficulties breathing or starts to turn blue** – If your child can't breathe, call 911.
- **If your child has a seizure.**
- **If your child shows signs of a urinary tract infection** – Painful urinating, going more often, foul smell.
- **If your child shows signs of dehydration** – Not crying tears, a dry mouth and dry diapers for 12-24 hours.
- **If your child shows skin symptoms** – A rash that doesn't go away when you press on it, new and unexplained bruising, painful red swelling on one or more joints.

Immediate Care Clinics

If you need immediate care and are unable to reach your Primary Care Doctor's office, you may also be seen at the following locations. If you have questions about what is covered, please check with your health insurance plan.

Advocate Medical Group (AMG) Immediate Care Clinics

Will see patients age 6 months and older. PCP office visit copay applies.

AMG Immediate Care Clinic
7255 North Caldwell
Niles, IL 60714
847.647.0355
Mon – Fri 8 am – 8 pm
Sat 8 am – 4 pm
Sun 8 am – 4 pm

AMG Immediate Care Clinic
1412 Waukegan Rd.
Glenview, IL 60025
847.901.9880
Mon – Fri 5 pm – 9 pm
Sat 8 am – 4 pm
Sun 8 am – 4 pm

Advocate Clinic at Walgreens

Will see patients age 12 months and older. PCP office visit copay applies.

For additional information and locations visit **advocatehealth.com/immediatecare**

Advocate Clinic at Walgreens
3 E Golf Rd
Arlington Heights, IL 60005
800.323.8622

Advocate Clinic at Walgreens
1701 E Kensington Rd
Mount Prospect, IL 60056
800.323.8622

Advocate Clinic at Walgreens
800 Devon Ave
Park Ridge, IL 60068
800.323.8622

Advocate Clinic at Walgreens
15 N Buffalo Grove Rd
Buffalo Grove, IL 60089
800.323.8622