

Agenda  
Telepsychiatry Action Team Meeting  
2/10/17

1. Update on LCHD Telepsychiatry pilot
2. Patient experience survey
3. Continue brainstorming use case scenarios, identify preferred scenarios

Meeting: Telepsychiatry Action Team Meeting

Date: February 10, 2017

Facilitator: Sue Shimon

Present: Kavita Bhat, Pam Ganier, Rich Dilger, Sue Shimon, Teena Ahuja

Pilot update:

Since its launch in October, and through January LCHD has scheduled six hours of telepsychiatry split two days per week. There've been 61 initial and 36 2<sup>nd</sup> appointments with an 80% show rate and 86% return rate. The plan is to add 8 hours this spring. Referral process from Advocate /Condell is trouble-free.

Khavita is collecting base line wait time info and we'll collect patient experience ratings to compare to traditional psychiatry ratings.

Our subcommittee will present an overview and current appointment data to Live Well Lake County at its upcoming meeting.